August 26, 2019

Desk Officer for Agriculture
Office of Information and Regulatory Affairs
Office of Management and Budget
725 17th Street, NW
Washington, DC 20502

Ms. Ruth Brown
Departmental Information Collection Clearance Officer
U.S. Department of Agriculture
OCIO, Mail Stop 7602
Washington, DC 20250–7602

Dear Ms. Brown and Agriculture Desk Officer:

On behalf of the 58,000 members of the School Nutrition Association (SNA), thank you for the opportunity to comment on the Food and Nutrition Service (FNS), Office of Management and Budget (OMB) request titled Generic Information Collection and Clearance of FNS Fast Track Clearance for the Collection of Routine Customer Feedback (OMB Control Number: 0584–0611). The notice was published in the Federal Register on July 26, 2019.

We appreciate FNS’ goals as stated in the notice “to garner customer and stakeholder feedback in an efficient, timely manner;” to gain “insights into customer or stakeholder perceptions, experiences and expectations; and, to provide an early warning of issues with service, or focus attention on areas where communication, training or changes in operations might improve delivery of products or services.” As you know, members of SNA are the first line practitioners and professionals for the school nutrition programs. This vital input and participation by this segment in assisting with your collection methods will work to ensure that FNS receives high quality feedback on the most current information available.

As we have assisted FNS researchers and others with comments previously, we look forward to our continued participation as a resource for FNS in receiving quality feedback that is helpful, thoughtful and productive.

Sincerely,

Gay Anderson, SNS
President

Patricia Montague, CAE
Chief Executive Officer